



## Advantages of Our **GOLD** Maintenance Programs

1. **Semi-Annual Inspections** – Our night patrol will visit each of your locations to view all of your signs every six (6) months to make sure they are lighting properly.
2. **NO Costly Surprises** – Labor rates are all included. This cost that is normally variable is 100% fixed. With the Starlite's Gold Maintenance Program, you will never exceed your sign maintenance budget on labor. This brings tremendous peace of mind for your operations because it is included!
3. **Parts Rate** – You will receive a **20% discount** on all parts for your signs for two (2) years.
4. **Response Times** – On-site response to service calls within 48 hours.
5. **Radio Dispatched Trucks with GPS Tracking** – Not only does this help us to have quicker response times, this helps us keep track of time spent on each service call. This ensures you that our service teams are quick to respond and timely to repair your sign to get it fully functional when there is a problem.
6. **Timely Repairs** – Sign repairs are completed in a timely manner. Our full service fabrication facility ensures you we can make all parts for your sign. Many other maintenance companies that offer maintenance programs must outsource to companies like Starlite.
7. **Great Record Keeping** – We will maintain a service history on every location. This helps you determine any problematic sites and allows us to help you develop a better solution as opposed to continued costly maintenance issues.
8. **Convenience** – Call our **1-800-659-2493** number at any time to speak with a trained service coordinator or contact us via e-mail.
9. **Monthly Billing** – We will send you one monthly statement showing all invoices for work performed by Starlite. This will help with your employee productivity by them not dealing with invoices on a weekly or even a daily basis.
10. **Convenient Payment Options** – You can pay with MasterCard, Visa or company check. Also, you have convenient quarterly payment option or choose a one-time a payment for additional savings.
11. **Your Image Is Protected** - Your lighted signs are one of your best sales tools for your continued business growth. Your advertising dollars are working 24/7!

*Our goal is to keep your sign(s) working properly which keeps YOU in the public's eye...*

