



Advantages of Our **BRONZE** Maintenance Programs

1. **Labor Rates** – Standard Starlite competitive pricing applies for all labor performed on your sign.
2. **Parts Rates** – Standard Starlite competitive pricing applies to all parts installed in your signs.
3. **Response Times** – On call only! Most on-site responses to service calls are within 72 hours.
4. **Radio Dispatched Trucks with GPS Tracking** – Not only does this help us to have quicker response times, this helps us keep track of time spent on each service call. This ensures you that our service teams are quick to respond and timely to repair your sign to get it fully functional when there is a problem.
5. **Timely Repairs** – Sign repairs are completed in a timely manner. Our full service fabrication facility ensures you we can make all parts for your sign. Many other maintenance companies that offer maintenance programs must outsource to companies like Starlite.
6. **Great Record Keeping** – We will maintain a service history on every location. This helps you determine any problematic sites and allows us to help you develop a better solution as opposed to continued costly maintenance issues.
7. **Convenience** – Call our **1-800-659-2493** number at any time to speak with a trained service coordinator or contact us via e-mail.
8. **Payment Options** – You can pay with MasterCard, Visa or company check. Payments are due 30 days after completion of work.
9. **Your Image Is Protected** - Your lighted signs are one of your best sales tools for your continued business growth. Your advertising dollars are working 24/7!

Our goal is to keep your sign(s) working properly which keeps YOU in the publics' eye...

